AKILAA K

Control M Batch Scheduler

+65 98938994 ,+91 9965526266 (WhatsApp) | akilaanss@gmail.com

CAREER OBJECTIVE

To work in a challenging environment where I can exhibit my talent and enhance myself to meet company's needs which helps in the growth of the company and self with utmost sincerity.

SKILLS & ABILITIES:

BMC certified Control-M Batch Scheduler and Batch Scheduling in CA Workload Automation AE (Autosys)
Distributed Batch operations of Control M, Mainframe using SOI Console, RUMBA, Reflections, CA Unicenter, CA Spectrum, Putty, Unicenter 2D, VSphere
Incident, Change and Problem management using ITSM Remedy and Service Now

WORK EXPERIENCE

Batch Scheduler   **September 2023 - Present**

Working as BMC Control M (Workload Automation tool) Scheduler, CA Workload Automation AE (Autosys) Scheduler and a Shift lead of Operation team AICC (Application Integrated Command Center) for banking and retail clients.

ROLES AND RESPONSIBILITIES:

Operational Job Scheduler (September 2023 – Present) – United Overseas Bank(UOB), Singapore

Teams: OJS (Operational Job Scheduling) - Group Technology and Platform Services

- ❖ Effectively planned, scheduled, and managed daily operational jobs using Control M to ensure smooth workflow and minimize downtime.

- ❖ Collaborated with cross-functional teams to align job scheduling with departmental goals and priorities.

- ❖ Validating TSD (Technical Specification Document) and verifying the batch definitions to be in line with the operating standards

- ❖ Loading of historical jobs and future odates jobs by FTP (File Transfer Protocol) using FileZilla

- ❖ Implement a robust process for creating and managing schedule frequencies using CTM jobs while ensuring data accuracy and system efficiency through the regular update of a checklist database
- ❖ Extracting control-M data from AJF and updating the check checklist DB to track and manage both current and future schedules

IT Analyst (Dec 2020 - August 2023) – TATA Consultancy Services (TCS), India

Teams: Control M Scheduling and Autosys Batch Scheduling

- ❖ Calendar creation and update calendar in Control-M based on Project requirement
- ❖ Job creation and scheduling changes in Control-M for different job types for nearly 200 applications like Murex, Big Data, Data Warehouse, Infolease,etc
- ❖ Create interface jobs between different platforms like mainframe and Control M using Global conditions
- ❖ Failover and Failback during planned outage

- ❖ Automation of other Applications by configuring Commands and Scripts in Control-M and using Control-M Automation API

- ❖ Implemented automation solutions to streamline job scheduling processes, reducing manual intervention and errors.
- ❖ Create monthly schedule for Autosys Batches in Distributed environment
- ❖ Created JIL files, updated calendar, resources, variables and other components in CA Autosys
- ❖ Validating XMLs, uploading folders, Alert configuration, create On Do Actions, BIM Jobs and SMART folders

System Engineer (Jul 2019 - Jan 2020) – TATA Consultancy Services (TCS), India

Team: PSG (Production Scheduling Group)

- ❖ Designing, building, scheduling and Configuration of jobs and batches in Mainframe, Distributed System and OEBS platforms for nearly 180 applications like MFT, ABINITIO etc.
- ❖ Workload automation in control M.
- ❖ Extracting Reports from Control M reporting facility.
- ❖ Working in Projects to configure, build and deploy the batches for various applications using control M
- ❖ Have excellent Communication with project clients for configuration of respective application schedules.
- ❖ Troubleshooting of workaround issues and finding the solutions for Control M schedules and jobs related problems, Agent related problems as admin.
- ❖ Work on Incidents, Changes and Problem tickets.

Assistant System Engineer (Jun 2016 – Jun 2019) – TATA Consultancy Services (TCS), India

Team: AICC (Application Integrated Command Centre)

- ❖ Handling Control M, Network, Mainframe, Unix, storage, DB oracle & SQL alerts and fix the issues based on the priority.
- ❖ Monitoring and responding to Batch Failure - Fixing failure related to JCL errors, connection errors, duplicate errors, etc.
- ❖ Performing IPL (Initial Programme Load) in Mainframe during outage and clock change.
- ❖ Perform Control-M and Mainframe Job Hold, Release, Force Complete and Late Job Analysis
- ❖ Managing the Virtual server through Vsphere client console.
- ❖ Ensuring All the Main frame jobs and Application jobs are running fine as per SOP.
- ❖ Follow Escalation matrix and follow up with support team for all infra & application Incidents.
- ❖ Coordinating with EMC, HP, IBM, Teradata & Oracle hardware vendors and follow-up on Hardware Replacement and firmware upgrade.
- ❖ Maintaining daily health -check , resource availability in each shift and other activities which require to run the operation smooth
- ❖ Ensuring 100% percent knowledge transfer is given to new joiners and individual play back session is kept weekly for new joiners to support if there is any miss or individual needs particular training before be put in production environment for work
- ❖ Maintaining SLA's, companies ITIL process, preparing and validating SOP'S and PDG
- ❖ Ensure working in new project with other team and validating the required testing and uploading the PDG for same
- ❖ Key role in Critical Planned activities like Deployment, Outage and Change activity

TOOLS:

- ❖ **Control – M and Autosys:** Administration, Maintenance, Scheduling, Configuring, Reporting, Building of Jobs/Batches in Control –M & Autosys
- ❖ **SOI:** Monitoring the alerts on SOI console such as windows server, Unix and Linux, ESX Virtual Host, Control-m jobs, Storage, mainframe jobs and Network alerts via spectrum.
- ❖ Remedy and SNOW : Managing, tracking, prioritizing, creating and updating Incidents, Changes, Problems and work orders according to business impact. Pulling reports to keep track of incidents handled by the team to analyze the performance of the team and individuals.
- ❖ **Mainframe access Rumba & Reflections:** Monitoring the mainframe jobs via control-m & mainframe services. Perform the mainframe IPL activity on monthly basis. Dataset copying and renaming, fixing space issues, housekeeping and other job actions in production servers.
- ❖ **Putty:** Stop and start the Unicenter services, checking the CPU utilization of the servers and Sainsbury's store pulses.

- ❖ **CA Spectrum**: Handling the Network Related alerts and engage the local site support until the issue got fixed. Perform the actions such as suppress the devices and put maintenance of the routers.
- ❖ **2D map**: Checking the server status, un manage and re manage the servers to avoid service down while performing Unicenter activities.

COURSES

Certifications (TCS Internal and External):

- ❖ BMC certified associate In Control M v20
- ❖ Process : Agile Way of Working Foundation
- ❖ ITIL 2011Foundation Certificate in IT Service Management
- ❖ Cloud Computing(General)_Foundation
- ❖ AWS Solution Architect - Associate Level

EDUCATIONAL QUALIFICATION

COURSE	INSTITUTION	BOARD/ UNIVERSITY	YEAR OF PASSING	MARKS OBTAINED
B.E (EEE)	Bannari Amman Institute of Technology, Sathyamangalam	Anna University	2016	9.25 CGPA
HSC	G.D Matric Higher Secondary School, Coimbatore.	State board	2012	90.91 %
SSLC	G.D. Matric Higher Secondary School, Coimbatore.	Matriculation	2010	91.6%

PERSONAL PROFILE

Name	:	Akilaa K
Father's Name	:	Arumugam C
Spouse's Name	:	Krishnamoorthy S
Date of Birth	:	28 Dec 1994
Gender	:	Female
Nationality	:	Indian
Languages known	:	Tamil, English
Address	:	Blk 24 #08-414, Hougang Avenue 3, Singapore 530024

DECLARATION

I hereby declare that the above-mentioned particulars are true to the best of my knowledge.

Date :
Place :

AKILAA